

# **QUALITY POLICY**

Vinatec Engineering is committed to meeting requirements and increasing customer satisfaction through continually improving the effectiveness of our Quality Management System.

### **QUALITY OBJECTIVES**

Product Acceptance by Customer ≥ 97%

On Time Delivery ≥ 90%

Customer Satisfaction ≥ 4.0

## **PROCESS METRICS**

Time from PO receipt to Entry ≥ 95% within 2 business days

Supplier Quality ≥ 90%

Supplier OTD ≥ 90%

#### **MISSION**

To provide precision parts with a fast turnaround time at a competitive rate.

## <u>VISION</u>

To be at the forefront of creating value for our customers by offering quality machining and metal fabrication with unmatched service.

#### **VALUES**

Ethics - We exercise our duties with honesty and integrity at all times.

Teamwork - We respect and support each other, without blame, to create a stronger and better performing team.